

What our customers say about us:

- Such a good environment to go to get my hair done, being so friendly & welcoming & I'm really happy with the cut & overall good salon
- I've been going for a while & always enjoy the job they do & the effort they put in
- Everything! Service, quality & friendly environment – I am treated like a friend not just a client. You are greeted with your name, they remember you as the individual, & because I do get the same procedure every time I go, the wash, the roots, the treatment, the blow dry, & the straightening, they remember what I get, but they give me a run down before the start in case of a change of plans or just to show they know what they are doing. So I can put my trust in them to look after my hair. All the girls come over & stop & chat, pick up conversation where they left off & it's a really comfortable within the salon, they are just fantastic.
- They have heaps of expertise & are really hard workers
- The main reason is that I get what I want, & they always check & ask with you to confirm there are no change of plans, & I'm always happy with how he cuts my hair
- Excellent quality of service – the stand out reason why I go back is the great atmosphere, there seems to be a buzz all around, people go to the hairdresser to enhance their look to some degree, & the place just seems to beam with newly confident people, & is evident with the great cut that I get.
- Because Steve is amazing, I went to a different hair salon & they burnt & ruined my hair, Steve fixed it all up for me.
- Customer service & flexibility with children, I have a young son & the salon has its own play area for the kids to play, so it is very child friendly. So I've recommended it to all of my mother's group, the reason why I go back is because of the quality of service they provide, we don't live as locally anymore but I still only use this salon.
- Because I always refer the people there as they are friendly. My hairdresser Steve is always so helpful & always explaining what he's exactly doing to my hair.
- The hairdressers there are really good & really look after you
- I always receive fantastic service there & will always recommend them
- I like the good service, Steve just does the most amazing work on my hair. I just think it ticks all the boxes when it comes to a relaxing & rejuvenating salon
- Personal service – I get the same hairdresser every time, I like that as you don't have to re-explain the way you want it & it puts you at ease that you have someone that knows your hair.
- Steve's hairdressing. I get a cut & colour & he is just fantastic at what he does, also I take all of my kids there, & I appreciate they are very child friendly & make them feel really welcome, offering drinks & the girls taking them off my hands so I can relax spell checker or proof reading the emails that are sent out, as I always find a lot of spelling mistakes & you lose credibility with the little things like that
- I've been going there for a while, I think Steve is great & the salon is relaxed
- The great service they offer, of the cut & colour & the good value for price, & the staff there are lovely, always accommodating & friendly to talk to
- They always make my hair look good, I usually go in for cut or colour never had any problems
- Excellent service is the main reason – the staff are so lovely, so friendly & make for a great experience when I'm out to spoil myself at the salon
- The flexibility, the good service – I'm happy with my hair cut & my colour, the fact that it is so child friendly & my little girl gets a cuddle from Chris,, & he takes her off my hands whilst I'm busy at the salon & also the beauty side of it, just over all a great salon.
- The service & Steve. Steve does excellent cuts & phenomenal colours – they are all friendly as I walk in the door, other hairdressers I've found you book an appointment for 3 & you have to wait around, nothing of the sort happens at Shear Image, if I make a booking for three, Steve is there waiting for me at three.
- They are well priced considering the good service that they offer, the hair cut & foils that I receive a very much so value for money
- The people. They offer a great service & good products, I get a few foils, & I really like the colours they offer & how they know the colours that would best suit me & still highlight my hair, they do a good job, & I am happy.
- I'm happy with what they do, I usually get a cut & colour & they do a fantastic job.
- Really like the work they do, & have a lot of confidence in going there
- The salon has a really nice atmosphere, its friendly & calm

All the comments were conducted by a market research company. All comments are anonymous. We received 100% positive feedback. Average Australian score result was 77% positive. This is only just a few comments.